

EQUITY MARKET - INVESTOR COMPLAINTS DATA

Name of Merchant Banker : Equirus Capital Private Limited

SEBI Registration Number : INM000011286

Data for the month ending : March 2024

Activity: Consolidated Report

S.N.	Received from	Pending as at the end of last month (Feb'24)	Received during the particular month (March'24)	Resolved during the particular month* (March'24)	Total Pending during the particular month # (March'24)	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	0	0	0	0	0	0
2.	SEBI (SCORES)	4	2	6	0	0	4
3.	Stock Exchanges (if relevant)	0	0	0	0	0	0
4.	Other Sources (if any)	1	0	1	0	0	4
	Grand Total	5	2	7	0	0	-

The trend of monthly disposal of complaints (For 5 months on a rolling basis)-

S.N.	Month	Carried forward from the previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	November 2023	0	10	9	1
2.	December 2023	1	43	43	1
3.	January 2024	1	9	9	1
4.	February 2024	1	10	6	5
5.	March 2024	5	2	7	-
6.	April 2024	0	-	-	-
	Grand Total		74	74	

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of annual (Calendar year) disposal of complaints (for 5 years on a rolling basis)-

S.N.	Year	Carried forward from previous year	Received during the Particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	NA	NA	NA	3
2.	2022	3	14 [@]	12	0
3.	2023	0	56	55	1
4.	2024	1	21	21	NA
5.	2025	NA	NA	NA	NA
	Grand Total	4	91[@]	89	-

@Includes all the Complaints against issues dealt by us and redressal thereof whether addressed to us or any other BRLM engaged in issues. However, out of 6 complaints 5 complaints is of public issues of Inox Green Energy Services Limited ("the Company") on DRHP filed with SEBI, and the Company withdrawn its DRHP on April 28, 2022, hence this is no longer an issue pending with SEBI, so the open complaints does not exist.

Notes:

- The Company has not handled the following activities since inception & therefore no data has been disclosed:
 - SME IPO and FPO including OFS
 - Delisting of Equity Shares
 - Public offer of units by REITs
 - Public offer of units by InvITs
 - Private Placement of units by InvITs

1. Category: Initial Public Offer (IPO) and Further Public Offer (FPO) including Offer for Sale (OFS)

S.N.	Received from	Pending as at the end of last month (Feb' 24)	Received during the particular month (March'24)	Resolved during the particular month* (March'24)	Total Pending during the particular month # (March'24)	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	0	0	0	0	0	0
2.	SEBI (SCORES)	4	2	6	0	0	4
3.	Stock Exchanges(if relevant)	0	0	0	0	0	0
4.	Other Sources (if any) – from SEBI	1	0	1	0	0	4
5.	Grand Total	0	2	7	0	0	4

The trend of monthly disposal of complaints (For 5 months on a rolling basis)-

S.N.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	November 2023	0	10	9	1
2.	December 2023	1	43	43	1
3.	January 2024	1	9	9	1
4.	February 2024	1	10	5	5
5.	March 2024	5	2	7	-
6.	April 2024	0	-	-	-
	Grand Total		74	74	

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

The trend of annual (Calendar year) disposal of complaints (for 5 years on a rolling basis)-

S.N.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the Particular year
1.	2021	NA	NA	NA	3
2.	2022	3	14 [@]	12	0
3.	2023	0	56	55	1
4.	2024	1	21	21	NA
5.	2025	NA	NA	NA	NA
	Grand Total	4	81[@]	79	-

[@]Includes all the Complaints against issues dealt by us and redressal thereof whether addressed to us or any other BRLM engaged in issues. However, out of 6 complaints 5 complaints is of public issues of Inox Green Energy Services Limited ("the Company") on DRHP filed with SEBI, and the Company withdrawn its DRHP on April 28, 2022, hence this is no longer an issue pending with SEBI, so the open complaints does not exist.

2. Category: Right Issue

S.N.	Received from	Pending as at the end of last month (Feb' 24)	Received during the particular month (March'24)	Resolved during the particular month* (March'24)	Total Pending during the particular month # (March'24)	Pending complaints > 1 month	Average Resolution time [^] (in days)
1.	Directly from Investors	0	0	0	0	0	0
2.	SEBI (SCORES)	0	0	0	0	0	0
3.	Stock Exchanges (if relevant)	0	0	0	0	0	0
4.	Other Sources (if any)	0	0	0	0	0	0
5.	Grand Total	0	0	0	0	0	0

The trend of monthly disposal of complaints (For 5 months on a rolling basis)-

S.N.	Month	Carried forward from the previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	November 2023	0	0	0	0
2.	December 2023	0	0	0	0
3.	January 2024	0	0	0	0
4.	February 2024	0	0	0	0
5.	March 2024	0	0	0	0
6.	April 2024	0	-	-	-
	Grand Total	0	0	0	0

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

The trend of annual (Calendar year) disposal of complaints (for 5 years on a rolling basis)-

S.N.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	NA	NA	NA	0
2.	2022	0	0	0	0
3.	2023	0	0	0	NA
4.	2024	NA	NA	NA	NA
5.	2025	NA	NA	NA	NA
	Grand Total	0	0	0	0

3. Category: Qualified Institutions Placement (QIP)

S.N.	Received from	Pending as at the end of last month (Feb'24)	Received during the particular month (March'24)	Resolved during the particular month* (March'24)	Total Pending during the particular month # (March'24)	Pending complaints > 1 month	Average Resolution time [^] (in days)
1.	Directly from Investors	0	0	0	0	0	0
2.	SEBI (SCORES)	0	0	0	0	0	0
3.	Stock Exchanges(if relevant)	0	0	0	0	0	0
4.	Other Sources (if any)	0	0	0	0	0	0
5.	Grand Total	-	0	0	0	0	0

The trend of monthly disposal of complaints (For 5 months on a rolling basis)-

S.N.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	November 2023	0	0	0	0
2.	December 2023	0	0	0	0
3.	January 2024	0	0	0	0
4.	February 2024	0	0	0	0
5.	March 2024	0	0	0	0
6.	April 2024	0	-	-	-
	Grand Total	0	0	0	0

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

The trend of annual (Calendar year) disposal of complaints (for 5 years on a rolling basis)-

S.N.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	NA	NA	NA	0
2.	2022	0	0	0	0
3.	2023	0	0	0	NA
4.	2024	NA	NA	NA	NA
5.	2025	NA	NA	NA	NA
	Grand Total	0	0	0	0

4. Category: Preferential Issue

S.N.	Received from	Pending as at the end of last month (Feb' 24)	Received during the particular month (March'24)	Resolved during the particular month* (March'24)	Total Pending during the particular month # (March'24)	Pending complaints > 1 month	Average Resolution time [^] (in days)
1.	Directly from Investors	0	0	0	0	0	0
2.	SEBI (SCORES)	0	0	0	0	0	0
3.	Stock Exchanges (if relevant)	0	0	0	0	0	0
4.	Other Sources (if any)	0	0	0	0	0	0
5.	Grand Total	0	0	0	0	0	0

The trend of monthly disposal of complaints (For 5 months on a rolling basis)-

S.N.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	November 2023	0	0	0	0
2.	December 2023	0	0	0	0
3.	January 2024	0	0	0	0
4.	February 2024	0	0	0	0
5.	March 2024	0	0	0	0
6.	April 2024	0	-	-	-
	Grand Total	0	0	0	0

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

The trend of annual (Calendar year) disposal of complaints (for 5 years on a rolling basis)-

S.N.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	NA	NA	NA	0
2.	2022	0	0	0	0
3.	2023	0	0	0	NA
4.	2024	NA	NA	NA	NA
5.	2025	NA	NA	NA	NA
	Grand Total	0	0	0	0

5. Category: Buyback of Securities

S.N.	Received from	Pending as at the end of last month (Feb'24)	Received during the particular month (March'24)	Resolved during the particular month* (March'24)	Total Pending during the particular month # (March'24)	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	0	0	0	0	0	0
2.	SEBI (SCORES)	0	0	0	0	0	0
3.	Stock Exchanges (if relevant)	0	0	0	0	0	0
4.	Other Sources (if any)	0	0	0	0	0	0
5.	Grand Total	0	0	0	0	0	0

The trend of monthly disposal of complaints (For 5 months on a rolling basis)-

S.N.	Month	Carried forward from the previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	November 2023	0	0	0	0
2.	December 2023	0	0	0	0
3.	January 2024	0	0	0	0
4.	February 2024	0	0	0	0
5.	March 2024	0	0	0	0
6.	April 2024	0	-	-	-
	Grand Total	0	0	0	0

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

The trend of annual (Calendar year) disposal of complaints (for 5 years on a rolling basis)-

S.N.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	NA	NA	NA	0
2.	2022	0	0	0	0
3.	2023	0	0	0	NA
4.	2024	NA	NA	NA	NA
5.	2025	NA	NA	NA	NA
	Grand Total	0	0	0	0

6. Category: Substantial Acquisitions of Shares and Takeovers

S.N.	Received from	Pending as at the end of last month (Feb'24)	Received during the particular month (March'24)	Resolved during the particular month* (March'24)	Total Pending during the particular month # (March'24)	Pending complaints > 1 month	Average Resolution time^\ (in days)
1.	Directly from Investors	0	0	0	0	0	0
2.	SEBI (SCORES)	0	0	0	0	0	0
3.	Stock Exchanges (if relevant)	0	0	0	0	0	0
4.	Other Sources (if any)	0	0	0	0	0	0
5.	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

S.N.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	November 2023	0	0	0	0
2.	December 2023	0	0	0	0
3.	January 2024	0	0	0	0
4.	February 2024	0	0	0	0
5.	March 2024	0	0	0	0
6.	April 2024	0	-	-	-
	Grand Total	0	0	0	0

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

The trend of annual (Calendar year) disposal of complaints (for 5 years on a rolling basis)-

S.N.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2021	NA	NA	NA	0
2.	2022	0	0	0	0
3.	2023	0	0	0	NA
4.	2024	NA	NA	NA	NA
5.	2025	NA	NA	NA	NA
	Grand Total	0	0	0	0